

Brief Terms of Sale

What we need

Prior to manufacture / delivery

- A written order on headed paper specifying the model of bath or pool to be supplied. The order should give a contact name and telephone number for technical queries relating to the bath or pool and any installation.
- Any modifications need to be stipulated. Colour will be porcelain white unless stated otherwise. Baths and pools will be supplied with or without a standard waste but without taps.
- Any modifications to standard models or any bespoke or semi-bespoke baths must be accompanied by a scale drawing, preferably in AutoCAD, detailing the shape, size and specification of the bath and any modifications. We can offer a drawing and design service at our standard rates which are in addition to any quote for the supply of a pool or bath.
- All orders are only confirmed by written order AND a 10% deposit.
- Any changes to agreed specifications will require a new estimate of costs.

Collection / Delivery

- Upon completion of the manufacture the customer will be informed that the pool is ready for collection. Full payment is required prior to release.
- Customers should allow at least 6 weeks (30 working days) between the receipt of order and the pool being ready for collection. Additional and unavoidable delays will also occur in August as this is the holiday period for many businesses and suppliers.
- If the customer would like Aquabirths to arrange delivery, they should inform Aquabirths in writing enclosing a full delivery address, including postcode, along with any site-specific directions or contact names and numbers. Costs will be calculated at the time of delivery. Carrier costs are beyond the control of Aquabirths and may change without notice. It is up to the customer to ensure any insurance in addition to the standard insurance (if present) offered by the carrier.

If installation is also required:

- We will require written instructions, accompanied by scaled drawing, preferably in AutoCAD format, of the point of installation and the water supply / wastes to be connected to. Any specific requirements, issues or warnings must be given.
- We will need the site to be clear of obstruction and for a smooth and level surface on which to mount the bath. Aquabirths need to be informed if there is any radius or curve between floor (of flooring) and the wall as this may prevent the bath being fitted flush against the wall. Easy access for the bath or pool needs to be possible to the room or site where the bath is to be installed. It would be wise to ensure that lifts and doors are wide enough. Access for our staff or subcontractors must be possible throughout the period of installation.
- Electricity must be available on site at the point of installation for the duration of the installation.

- Water services and waste soil stacks or waste gulleys must be present for the bath to be plumbed to. Aquabirths will require the details of any pipe work to be connected to (for example, diameter of piping, distance to piping) prior to installation. Costings are for *connecting* the bath, not for laying lengths of additional piping to water supplies or soil stacks at a distance from the bath.
- The hot water feed used to supply hot water to the bath should be regulated by a thermostatic valve. Aquabirths will not fit a thermostatic control.
- Aquabirths will install the bath to connect to water supply and to the waste. Aquabirths will not undertake any work to surrounding fittings such as floor coverings, supporting joinery, any electrical work, or any other plumbing not directly related to the bath.
- Aquabirths will not check the structural strength of the floor. It is the responsibility of the customer to ensure that the floor is strong enough to take the bath in use.
- All installations of an Aquabirths bath purchased immediately before from Aquabirths will be charged for at an Installation rate. Any work outside the installation not arising from our workmanship will be charged for at our Standard rate.
- Installation will commence within 20 working days of the order being ready for collection assuming no delay in the arrival of the bath on site. Early installation may be possible but will be chargeable at the Standard rate.
- Any factor beyond the control of Aquabirths which prolongs the period of installation will be chargeable at the charging rate being applied (Installation Rate or Standard Rate).

What we do / do not do.

Aquabirths will install the bath. This includes fixing the bath in place and connecting it to a previously agreed soil stack, gulley or other waste. If previously agreed, Aquabirths will also connect taps to previously installed pipework.

We do not undertake any work on: floor coverings; any electrical work; any plastering; joinery or other plumbing other than that specifically connected to the installation of the bath as outlined above.

Manufacturer's warranty. The bath (excluding taps and fittings, which will have separate warranties via their manufacturer) is guaranteed for workmanship and materials for a period of 12 months when used correctly.

Installation will be undertaken by a sub-contractor and not by Aquabirths. Any installation warranty will come from the sub-contractor, not Aquabirths.